FFT Monthly Summary: January 2025

Almond Road Surgery
Code: D81082

iplato
connecting patients
transforming healthcare

SECTION 1
CQRS Reporting

CQRS Reporting

FFT001	FFT002	FFT003	FFT004	FFT005	FFT006	FFT007	FFT008	FFT009	FFT010	FFT011	FFT012
85	11	3	0	1	0	0	0	0	100	0	0

Notes: 1. The CQRS Reporting table scores above should be entered directly as presented into the CQRS System. For further information please contact the CQRS service desk on 0800 440 2777 or email them at cqrsservicedesk@gdit.com. Please select the 'Data Submission' tab from the main menu.

SECTION 2
Report Summary

Surveyed Patients: 260
Responses: 100

	Very good	Good	Neither good nor poor	Poor	Very poor	Don't know	Total
SMS - Autopoll	85	11	3	0	1	0	**100**
SMS - User Initiated							
Tablet/App							
Web/E-mail							
Manual Upload							
Total	**85**	**11**	**3**	**0**	**1**	**0**	**100**
Total (%)	*85%*	*11%*	*3%*	*0%*	*1%*	*0%*	*100%*

Summary Scores

👍 96%   👎 1%   ✋ 3%

SECTION 5
Patient Free Text Comments: Summary

Thematic

Reception Experience	12
Arrangement of Appointment	12
Reference to Clinician	20

Notes: 1. Thematic analysis for current reporting month.
2. Thematic analysis covers the most discussed themes by analysing sentence fragments and is not an exhaustive analysis of all talking points.
3. Tag cloud is rendered using the most used present participle verbs, gerund verb, adverbs and adjectives where the word frequency is reflected in text size.

Tag Cloud